

CLARIFICATION INVITATION OF BID UNDER LIMITED TENDERING FOR HIRING OF AGENCY TO PROVIDE MOBILE DEVICE MANAGEMENT (MDM) SOFTWARE				
Sl. No.	Bid Reference	Existing specification	Request for Amendment	Clarification
1.	MDM Specifications	MDM provider should offer custom branding options.	Remove	No Change
2.	MDM Specifications	MDM provider should support schedule-based app publication.	Remove	No Change
3.	MDM Specifications	MDM must allow secure local backup and restore options.	Remove/Clarify	Data backup to be done
4.	MDM Specifications	MDM solution must support configurable device location tracking intervals, including options for 1, 5, 15, 30 minutes, and 1 hour.	Amend to exclude 1-minute interval	1- minute interval is removed
5.	MDM Specifications	MDM needs to provide Chat with the following features-chat only between authorized personnel through IMEI numbers. No outsider should be allowed to join the chat. Chat facility between one on one and group to transfer data, calls (one to one calling, group calling both audio and video calls), files and audio/video material in all phones. Chat to be end-to-end encrypted.	Remove	No Change
6.	MDM Specifications	Dual boot/login may be one of the option which will allow the user to log in organizational environment and user owns environment. (Optional)	Remove	No Change
7.	Payment Terms	50% Payment is based on milestones remaining 50% on quarterly basis	Align with industry practice: simplifies payment cycle	No Change
8.	Bid Security	INR 6.0 Lakh (INR Six Lakh Only)	Request to reduce it to Rs. 60,000/-	No Change
9.	Eligibility Criteria	The bidder should have done a minimum of 100,000 million mobiles/tablets enrolled especially in the Government offices/Govt. Universities/Government Educational Institutions/PSUs/Local bodies in the last 03 years.	Please modify 1000,000 million to 1 million mobiles/tabs	Modified to 1 million tabs/mobiles